

BRMS 24 Hour Bilingual Nurse Line

BRMS is focused exclusively on providing easy-to-use, fully compliant services to employers of all sizes.

How The Service Works

- Members connect with a Registered Nurse who provides computer guided, medical advice relative to the member's medical issue.
- The nurse at the call center will advise the caller as to how to handle his/her medical problem. **They will advise only and will not diagnosis a medical problem.**
- Nurses have, on average, 10 years of clinical nursing experience and extensive experience with the computer guided software used to provide advise.
- The call center handles English and Spanish speaking members.
- Clients can elect to have a dedicated, toll-free nurse line with the greeting of their choice.

BRMS Health Information Library

The Health Information Library is a comprehensive medical library of health information topics available over the phone or through the Internet. The library contains over 2200 health related topics, which are reviewed on a regular basis by a team of physicians.

Topics Include:

- Aches and Pains
- Aging
- Allergies
- Arthritis
- Cancer
- Cardiovascular
- Child Care
- Dental Health
- Exercise and Fitness
- Infectious Disease
- Medications
- Mental Health
- Nutrition
- Respiratory Health
- Woman's Health
- Weight Control

Reporting:

Monthly activity reporting is available, providing valuable data on member usage.

Nurseline: (866) 986-0092

