

BRMS Client *Perspective*



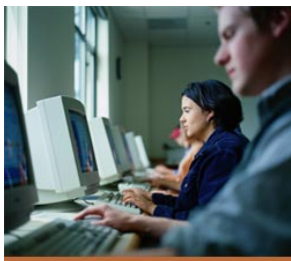
Bellflower Unified School District, Bellflower California

- Established in 1956
- Over 16,000 students in 14 schools and an Adult Education and Child Development Program
- Servicing a whole community from pre-K to adulthood
- 1,120 employees
- BRMS Contact: Chief Business Official

Problem:
Poor performance from previous TPA. Claims costs were skyrocketing.

Solutions:
BRMS and Vbas®:
Carrier Eligibility Transfers,
TPA/ Medical Claims Payment, Consolidated Billing Administration, FSA Administration, COBRA Administration, Full-Time Student certification.

For more information on BRMS and Vbas®:
info@brmsonline.com



Bellflower needed to replace their Third Party Administrator (TPA) due to outrageous claims costs and poor performance. The former TPA wasn't processing claims in a timely fashion and weren't experienced in reducing claims costs. Providers weren't being paid on time and were constantly calling to complain, employees were frustrated with long waiting periods and costs were out the roof.

They went through the RFP process and interviewed TPAs to help them regain control. They were looking for a firm that specialized specifically in claims handling and communication.

BRMS was highly recommended by their consulting firm, MGU of the West. After thorough review of the proposals, it was clear BRMS was the TPA with the service and technology to get them back on track.

"We absolutely made the right choice. BRMS has an aggressive approach to handling claims. They question each and every claim that comes in. We are confident that each claim is thoroughly examined and payment is valid. How do we know this? The cost savings are phenomenal. We are saving at least half a million dollars each year with BRMS.

We are very happy with BRMS. The transition was so smooth. Even though BRMS had a rough time with the previous TPA, they were persistent and dedicated to making this a seamless experience for us.

Our providers are happier because they're being paid on time, employees are happier because claims are handled in a timely manner, and our consultant really likes the efficiency and effectiveness of Vbas®."

BRMS' experience, service and technology have allowed Bellflower to control costs, service their employees and put proper systems in place.

"BRMS has relieved a lot of headaches for us and we're interested in exploring additional efficiencies we can gain with Vbas®."